



RACK RATES.

PEAK SEASONS (APRIL, AUGUST, DECEMBER, 1ST JANUARY)

ROOM TYPE	RACK RATE ON (BB) LOW SEASON	PEAK SEASON RATE (BB)	HALF BOARD RATES	FULL BOARD RATES
Executive Single	10000	12000	14500	17000
Executive Double	12000	15000	20000	25000
Executive twin	14000	15000	20000	25000
Executive Cottage	15000	16000	21000	26000
Executive Family	18000	21000	31000	41000
Cottage Family	15000	18000	28000	38000

Child policy: Children (4-11yrs) will pay 50% per person sharing rate when sharing room with adults and 75% if in own room. Children below 4 years stay free of charge when sharing with adults (maximum 2 children)

Family room policy: Each individual in family room will be charged a meal supplement of Ksh 2500 per person per meal.

CONFERENCE PACKAGE

Package	Amount
Full Day Conference	Ksh 3500 per person
Half Day Conference	Ksh 3000 per person

- Complimentary use of meeting room & dedicated meeting & event's organizer.
- Morning and afternoon refreshing Tea/Coffee with chef's assorted pastries, sandwiches and fruit cuts.
- Buffet Lunch with one soft drink/juice, Refreshing mints ,
- One ½ litre bottled mineral water sessions each.
- Writing pad & pen per delegate, flipchart with marker pen.
- PA system with two microphones, SMART WALL , LCD projector with laser pointer.
- Adequate extension cables, complimentary Wi-Fi internet within the Resorts standard bandwidth.
- Other required additional services can be provided and charged accordingly.

Contact:

+254791245555 | +254787245555

Email: reservation@esiankikiresort.com; info@esiankikiresort.com

Cancellation/No-Show Policy:

Guarantee by Mpesa or Bank Deposit: The guest is allowed to modify/cancel the reservation by email or telephone.

- At least 10 days prior to the arrival date - no cancellation fees apply and a refund of the total amount shall be granted.
- At least 5 days prior to the arrival date - 70% refund of the total amount shall be granted.
- At least 48 hours prior to the arrival date - 30% refund of the total amount shall be granted.
- If the time for cancelling without penalty has passed, the forfeiture amount will be 100%. There may be additional applicable charges and taxes.
- The refund policy is based on the total amount of the stay, not on the prepaid 50% to confirm reservation.
- In case of proved deaths or accidents, a refund may be granted at the General Manager's and/or Front Office Manager's discretion.
- In case the guest arrives the day following arrival before check-out time (12:00 hours), the fee for No-Show for one night's stay based on the room category booked, shall apply, and the booking for the remaining time shall remain valid. In case the guest arrives the day following arrival after check-out time (12:00 hours), he shall lose the booking.